

Gambling Helpline Tracking Log
Month Of June 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	7	3	7	11	1	29
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Tal	3	0	2	1	0	6
Admin Reasons	0	1	1	2	0	4
SO Seeking Treatment	1	0	0	0	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	1	0	0	1
Other Family Seeking Info Only	0	0	0	1	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	1	0	0	0	1
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	1	1
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	7	12	8	6	1	34
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	0	0	0
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	22	15	18	30	5	90
Other (please Specify)	6	5	5	13	2	31
TVG or Casino Reservations	3	2	2	1	0	8
TOTAL	49	39	44	65	10	207
GAT Referrals Given	13	7	16	20	4	60
# People Referred To Treatment	8	3	10	12	2	35
Connected Directly To Agency	5	1	3	4	0	13
Confirmed Appt. With Agency	3	0	3	3	0	9
Permission to call back 72 hour	7	1	6	6	2	22
Successful 72 Hour Call Back	6	1	3	4	0	14
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	1	1	0	2
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	0	2	0	3

GAT REFERRALS: BENTON=2 CLACKAMAS=4 DESCHUTES=3 DOUGLAS=2 JACKSON=3 LANE=2 LINCOLN=1
MARION=3 MULTNOMAH=24 TILLAMOOK=1 UMATILLA=1 WASHINGTON=9 YAMHILL=2 GEAR=3 =60

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=2 (3) ADAPT=2 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=3 (14) BEST CARE BEND=3 (15) GEAR=3 (19) LINCOLN CITY CLINIC=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=3 (33) YAMHILL CO HEALTH& HUMAN SVCS.=2 (36) CASCADIA ()CLACKAMAS=4 (37) NATIVE AMERICAN REHAB ASSN NW=6 (38) VOA=1 (52) LEWIS & CLARK=6 (53) BENTON CO HEALTH DEPARTMENT=2 (80) SOLUTIONS=4 (95) HOLISTIC HEALING=1 =49

GA: MULTNOMAH=1 WASHINGTON=1=2

(#4) OTHER: A)REGGIE 10= YELLOW HAWK 1 B)OUT OF STATE CALLERS=2 C)PRANKS=27 D)TELEMARKETER=2 =31

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	1	7	10	17	9	3	2	49
2ND WEEK	3	1	8	13	10	2	1	1	39
3RD WEEK	1	0	4	12	18	3	4	2	44
4TH WEEK	6	1	2	15	16	9	10	6	65
5TH WEEK	0	0	5	2	2	0	1	0	10
TOTAL	10	3	26	52	63	23	19	11	207

33 # OF REFERAL TO TREATMENT
37 # OF LIVE CHATS
33,000 # OF WEB PAGE HITS
13 # OF SMS/TEXT
0 # OF GAM TALK